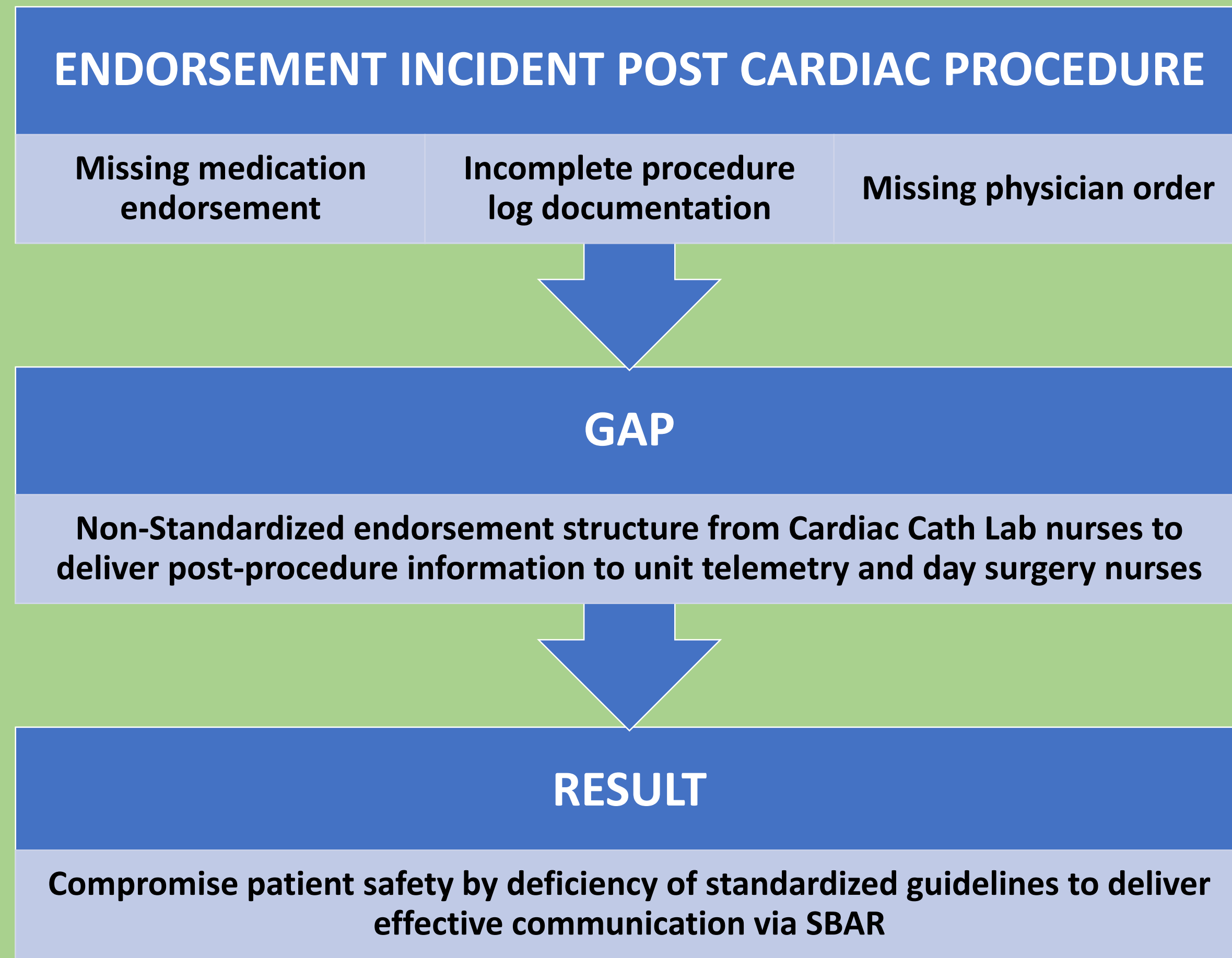


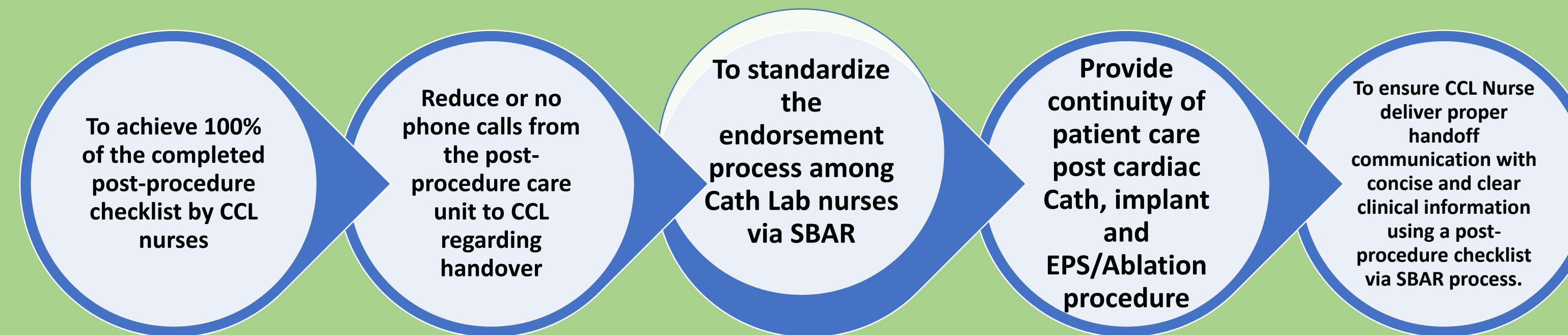
COMPLIANCE WITH IMPLEMENTATION OF A POST-CARDIAC PROCEDURE CHECKLIST VIA SBAR FORMAT TO ENSURE PATIENT SAFETY AFTER PROCEDURE IN CARDIAC CATHETERIZATION LABORATORY

Norsyma Jaffar

BACKGROUND

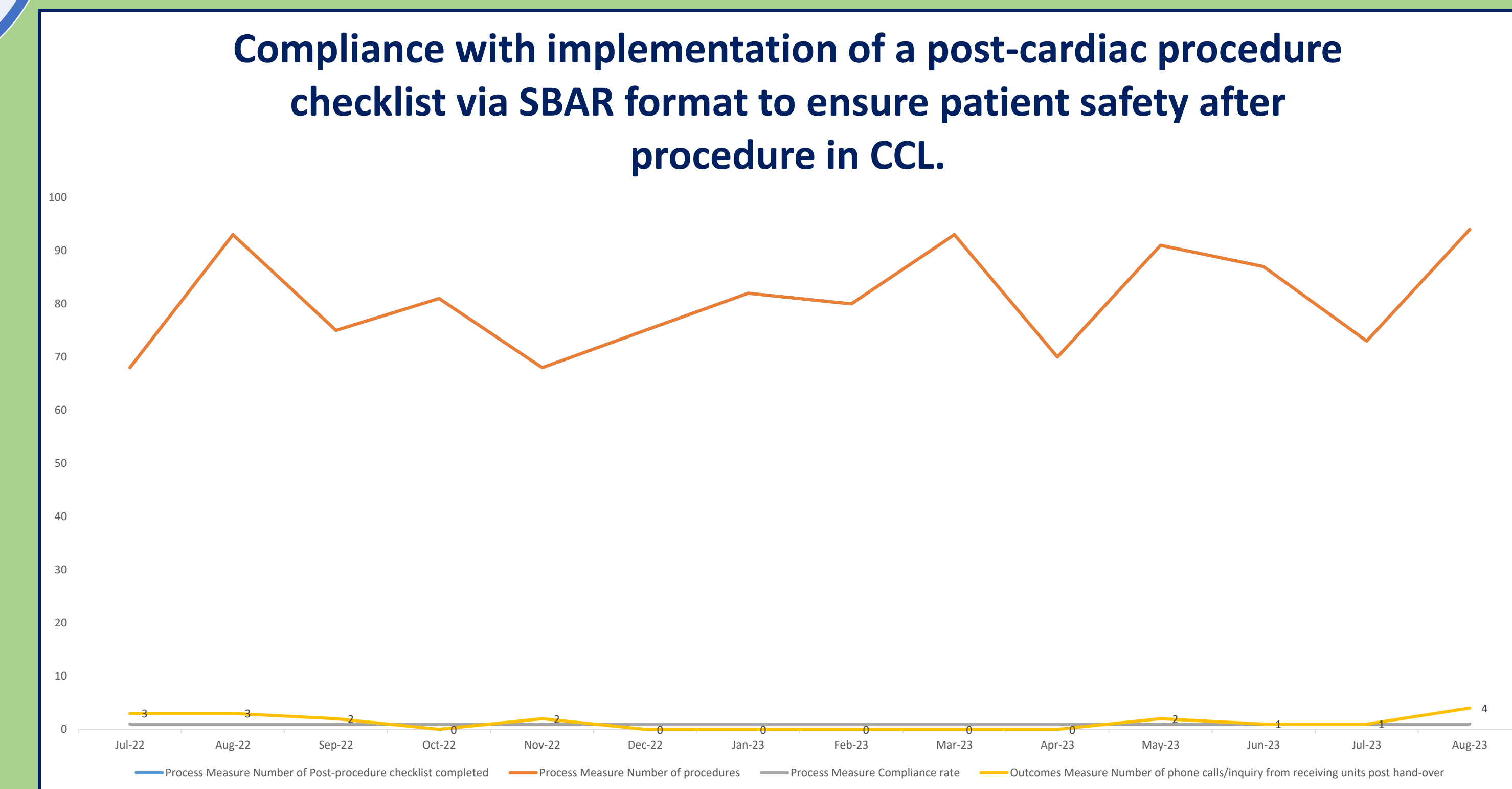


AIM



RESULTS

- 1) Reduce adverse event
- 2) Received fewer phone calls from receiving unit
- 3) 100% documentation by CCL nurses



CONCLUSION

Effective communication is one of the international patient safety goals that must be addressed and focused on in an organization to ensure patients achieve better health outcomes. Deficiency in handovers is the main factor, as JCI 2018 commented. Hence, leadership play an essential role in ensuring the standard of handoff communication is in place, and staff are trained to be competent in properly endorsing. Therefore, a post procedure checklist in SBAR format as a communication tool has been developed and implemented in the Heart and Vascular department to ensure patient safety and continuity of care.

REFERENCES

Joint Commission International (2018) Communicating Clearly and Effectively to Patients: How to Overcome Common Communication Challenges in Health Care. Available at: https://store.jointcommissioninternational.org/assets/3/7/jci-wp-communicating-clearlyfinal_1.pdf (Accessed: 8th January 2022)

METHODOLOGY

